



**Black Hills
Health Care System**
Department of Veterans Affairs

____ FORT MEADE MEDICAL CENTER
113 Comanche Road
Fort Meade, SD 57741-1099

____ HOT SPRINGS MEDICAL CENTER
500 North 5th Street
Hot Springs, SD 57747-1497

June 19, 2008

LOG-CON-HS

To Whom It May Concern:

This letter is provided as a reference for Data Dynamics, Inc., Grafton, ND.

Data Dynamics has been providing transcription services for the VA Black Hills Health Care System with facilities located in Hot Springs and Fort Meade, SD since January 2000. This company has completed a \$1.7 million transcription contract for this medical center and has been awarded an additional contract for approximately \$1.4 million. During the course of these contracts, Data Dynamics, Inc. has performed at a 99% accuracy rate and a 99% accuracy invoicing rate.

Data Dynamics, Inc. has made extensive efforts to prepare multiple contingency/back-up plans for the VA Black Hills Health Care System. They provide 24/7 independent back-up electrical power to digital voice equipment and other equipment at the Grafton, ND headquarters.

Data Dynamics, Inc. is a SBA 8(a) certified small disadvantaged, veteran, HubZone, Native American, and Woman owned business.

Data Dynamics, Inc. has provided excellent transcription service to this medical center. Data Dynamics, Inc. has always been willing to go the extra mile to provide continual great service as needs and requirements change. Data Dynamics, Inc. provides a great service at a very fair and reasonable price. Data Dynamics, Inc. is always ready to take on new challenges and to perform them very well.

If you should have further questions regarding Data Dynamics, Inc., you may contact the undersigned at 605-745-2070.

Sincerely,

JOANN WALKER
Contracting Officer (Log-Con-HS)
VA Black Hills Health Care System
500 North 5th Street
Hot Springs, SD 57747